

CANADA - MID SIZED APPAREL COMPANY

SITUATION: INDEPENDENT FORECAST APPROACH WITH LACK OF ORGANIZATIONAL SUPPORT, LACK OF FORECAST CREDIBILITY LEADING TO OBSOLETE INVENTORY IN EXCESS OF 30% OR YEARLY REVENUE.

Demand Planning Design

Recommended Forecast Manager position Switch from Independent to Consensus Forecast Approach

Implement statistical forecasting software **Product Segmentation**

Actions

Analyzed product structure and defined proper level for stat. forecasting

Analyzed External Data and developed process for integration of Demographics in the Annual Business Plan

Sourced and implemented fcst. software

Managing **Expectations**

Projected Stepped ROI Starting 2 Years Out 2 Year Transformation Process Costs Incurred by Additional Headcount

Cost of forecasting software <\$25K

Change Management

Results

Forecast error targets set (not measured before)

Consensus Forecast driven plans

Customer Service Up to 95% from 79%

Inventory Carrying Cost Savings \$95,000 Annually

